

# RUTVIK BHATT

## Global Engineering & Platform Leader

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### SUMMARY

Engineering leader with **15+ years of experience** directing high-availability, business-critical platforms operating at massive scale (**95M orders/month, €910M GMV**) across **19 countries**. Currently operating as a **manager-of-managers** at Delivery Hero, owning an 18-month strategic vision for the Vendor Discovery domain with **30 engineers across 3 full-stack squads**. Consistently ties deep technical execution to top-line business outcomes via cloud-native distributed systems, GraphQL federation, Performance engineering and strict data governance – €52M incremental revenue, 32.1% revenue growth, 99.9%+ uptime – while scaling organisations with 100% retention.

**Technical Fluency:** GraphQL Federation · Distributed Systems · Cloud Native (AWS/GCP/Kubernetes) · Mobile (Native Android & iOS/React Native/Flutter) · Event-Driven Architecture · GDPR / PII Compliance · Observability & SRE (Datadog/Prometheus/Grafana)

### KEY ACHIEVEMENTS

AREA	ACHIEVEMENT	IMPACT
Revenue & Innovation	Hyper-personalised discovery via GraphQL Federation; AI test automation; MCP Server for conversational ordering	€52M incremental revenue · 32.1% revenue growth · 12% ad revenue growth
Reliability & Scale	SLO framework, incident command, chaos engineering & disaster recovery for business-critical services	99.9% uptime · 60% MTTR reduction (4h→1h) · 42% fewer incidents · 95M orders/month
Team & Org Building	Scaled engineering org, coached EMs, and created a structured promotion pipeline	20→30 engineers · 100% retention · 7 promotions to EM/Staff
Cost & Performance	Infrastructure consolidation, edge caching, latency optimisation across 18 markets	€100K+ annual savings · 64% latency reduction · 75% mobile TTI improvement

### PROFESSIONAL EXPERIENCE

#### Delivery Hero

Senior Engineering Manager

Dec 2021 – Present

Berlin, Germany

- Defined and owned an **18-month strategic vision** for the Vendor Discovery domain – translating org-level ABCs into a cross-squad technical roadmap across restaurant, shop, and d'mart verticals, delivering **32.1% revenue growth** across 19 countries.
- **Manager-of-managers** for 30 engineers across 3 full-stack squads, coaching EMs on execution, leadership, & KPI ownership, achieving **100% retention** and **7 promotions** into EM/Staff roles.
- Led **GraphQL Federation org-wide** as Delivery Hero's first successful rollout – established Apollo GraphOS partnership, co-authored the architecture that enabled hyper-personalised experience generating **€52M incremental revenue** & 12% ad revenue, [presented at GraphQL NYC Summit](#).
- Reduced backend latency **64%** (1.4s→500ms) in 1 quarter via edge caching, precomputation, and geohashing on Federated GraphQL; improved mobile TTI **75%** (5.5s→1.4s) across Android/iOS.
- Maintained **99.9% uptime** across services handling 21M daily requests & €910M GMV, established SLOs, on-call structure, & chaos engineering, reducing MTTR (4h→1h) & incidents 42% YoY.
- Built a multi-AZ **disaster recovery framework** with incident command structure for systems; managed strategic vendor relationships (AWS, Cloudflare) through SLA negotiation & reviews.
- Led **GDPR-compliant data handling** across 19 markets – PII access controls, retention/deletion workflows, and audit-ready logging – in collaboration with security, legal, & Ops Team.
- Launched **"Creative Lab" R&D program** enabling bottom-up innovation: produced 3 company-wide features including Screen Layout Orchestrator (60% faster A/B), AI-powered test automation (**€500K capacity unlock**), & MCP Server for conversational ordering.
- Scaled organisation from **20→30 engineers**; reduced infrastructure costs **€100K+ annually** through platform consolidation replicated across 18 markets; accelerated engineer onboarding 40% via C4 architecture reviews and ADR/RFC governance.

## Taboola

Nov 2018 – Nov 2021

### Team Lead

Bangkok, Thailand

- Led mobile SDK and recommendation APIs serving millions of devices; Formed APAC Solution Engineering team and processes from ground up, while maintaining **99.8% uptime**.
- Drove product expansion across **5 countries**, leading full lifecycle from concept to launch; achieved 95% on-time delivery across all major initiatives.
- Launched Self-Service Taboola Feed & Ad Widget Orchestrator Consoles, enabling advertiser self-service, optimising delivery cycles from 2 weeks to 3 days.

## EARLIER CAREER (2011 – 2018)

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**Team Lead / Software Engineer** · Simform Solutions, Moveo Apps, Creanara, Insapient Info · India

Built and led engineering teams from 0→28 developers across full-stack disciplines (React, Node.js, Python, React Native, Swift, Kotlin). Established Jenkins CI/CD pipelines reducing deployment time 70%; introduced architectural standards and 24 reusable libraries cutting project delivery time 12%.

## EDUCATION & CERTIFICATIONS

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**Bachelor of Science, Computer Science** · Gujarat Technological University, India, GPA: 8.2 / 10

Oracle Certified Java Professional · Oracle Certified Database Associate